Electronic Acknowledgement Receipt		
EFS ID:	4348718	
Application Number:	09944676	
International Application Number:		
Confirmation Number:	8505	
Title of Invention:	System and method for automated end-user support	
First Named Inventor/Applicant Name:	Daniel Keele Burgin	
Customer Number:	26874	
Filer:	Anthony J. Hahn	
Filer Authorized By:		
Attorney Docket Number:	1160215-0538115	
Receipt Date:	25-NOV-2008	
Filing Date:	31-AUG-2001	
Time Stamp:	08:42:23	
Application Type:	Utility under 35 USC 111(a)	

Payment information:

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		09944676Response.pdf	233054	ves	α
	0334407 GNESPONSE.pdi	3932c6af8c53c273f6805a8412858d7fd77c 8676	'		

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1
	Claims	2	7
	Applicant Arguments/Remarks Made in an Amendment	8	8
Warnings			

Warnings:

Information:

Total Files Size (in bytes):	233054	
rledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents,		

This Acknowle characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.